



PROVIDER ALERT

Dec 1, 2022

Alert Summary: This alert provides information regarding SSI/SSDI, Outreach, Access, and Recovery (SOAR) case management. SOAR case management will be available for reimbursement effective Dec. 1, 2022.

Dear Provider,

Optum is excited to announce SOAR case management will be available for reimbursement effective Dec. 1, 2022.

SSI/SSDI, Outreach, Access, and Recovery (SOAR) Case Management provides SSI/SSDI application assistance to individuals, both adult and children, who are experiencing homelessness or are at risk of homelessness and who have severe and persistent mental illness, co-occurring substance use disorders, and/or other medical issues.

SOAR case managers must be certified as a SOAR certified case manager through [SAMHSA](#) and in network with Optum Idaho.

All questions regarding SOAR case manager qualifications and certifications must be directed to the current [SOAR State Lead](#) who can be contacted at SOARtraining@dhw.idaho.gov.

More information about SOAR case management will be included in the Jan. 1, 2023 update of the Optum Idaho Provider Manual. Please contact your Provider Relations Advocate or email optum_idaho_network@optum.com, if you have any questions.

Thank you,

The Optum Idaho Team